

# Company Policy

Morgan Advanced Materials Swansea is committed to provide outstanding customer service, both internally and externally. Building on expertise and consistency to meet the highest standards in all that we do. With the objective of reaching a safe, defect free and on-time delivery operation, through the use of continuous improvement to achieve customer satisfaction.

***This will be achieved by our total commitment to:***

- *Compliance to a process- and customer-oriented Management System on the basis of the EN ISO 9001:2015 including all parts of the norm and as well all applicable requirements placed on the organization.*
- *Continually improving Management Processes and the Management System.*
- *Working closely with our customers to build lasting relationships.*
- *Continually reviewing and improving lead times and delivery performance.*
- *Creating a workforce empowerment culture by means of personal development and a suitable working environment.*

Morgan Advanced Materials Swansea manufactures a wide range of products including carbon brushes for electric motors used in automotive, consumer products, industrial and traction applications; current collectors and pantograph collectors for industrial and traction applications, and also various electrical terminal sub-assemblies.

Through this declaration, the Management enters into force the Management System. It commits itself and all employees to carry out their tasks described above according to all stipulations of the System.

**Muhsin Haddad**

Quality Manager



**James Dun**

General Manager

